The following is a list of health and human service related agencies that provide substance abuse, advocacy or supportive counseling services. This is a comprehensive list developed for use with all research participants. Some of the programs listed may not be appropriate for you. This list was assembled as a reference for present and/or future use by our participants. These programs provide immediate assistance for people who are in acute emotional distress; who are or perceive themselves to be in life-threatening situations; who are a danger to themselves or to others; or who are hysterical, frightened or otherwise unable to cope with a problem that requires immediate attention.

HEROIC Study

**H**ealth **E**valuation on the **R**esults of **O**pioid **I**ntervention **C**ourt

**Local Emergency Services/ Hotlines**

**Advocate Program – Rape & Domestic Violence (Crisis Services)**

[www.crisisservices.org](http://www.crisisservices.org)

2969 Main Street, Buffalo NY 14214

716-834-3131

Serving: Buffalo and Erie County

**Compass House Shelter** – Emergency shelter that provides safe shelter and services to runaway, homeless, and at-risk youth.

[www.compasshouse.org](http://www.compasshouse.org)

370 Linwood Avenue, Buffalo NY 14209

716-886-1351

**Compass House Resource Center**

1451 Main Street, Buffalo, NY 14209

716-884-3066

Serving: Erie County

**Comprehensive Psychiatric Emergency Program (CPEP)**

[www.ecmc.edu](http://www.ecmc.edu) (click on Health Services & Doctors then Behavioral Health)

462 Grider Street, Buffalo NY 14215

716-898-3465

Serving: Erie County

**Community Services for the Developmentally Disabled**

[www.csdd.net](http://www.csdd.net)

716-883-8002 (Admissions Services and Programs)

716-877-1111 (Residential Development)

716-896-2180 (Habilitative Services)

716-824-5555 (Day Habilitation)

Serving: Erie & Niagara Counties

**Crisis Services – Crisis Counseling Program & Emergency Outreach Services**

[www.crisisservices.org](http://www.crisisservices.org)

2969 Main Street, Buffalo NY 14214

716-834-3131

Serving: Buffalo & Erie County

**Family Justice Center of Erie County**

[www.fjcsafe.org](http://www.fjcsafe.org)

237 Main Street, 14th Floor, Buffalo NY 14203

716-558-7233

Hours: 8:30 am – 5 pm (Monday through Friday)

Serving: Erie County

**Family Justice Center of Erie County – Amherst Satellite**

[www.fjcsafe.org](http://www.fjcsafe.org)

North Forest, Amherst, NY 14221

716-634-4309

Hours: 8:30 am – 12:30 pm (Monday, Tuesday, Thursday)

**Family Justice Center of Erie County – Orchard Park Satellite**

[www.fjcsafe.org](http://www.fjcsafe.org)

4383 South Buffalo Street, Orchard Park, NY 14127

716-662-0259

Hours: 8:30 am – 12:30 pm (Monday, Wednesday, Friday)

**Haven House - Child and Family Services**

[www.cfsbny.org/programs/haven-house](http://www.cfsbny.org/programs/haven-house)

P.O. Box 451, Ellicott Station, Buffalo NY 14205

716-884-6000

Serving: United States including WNY

**Hillside Service Integration Department**

[www.hillside.com](http://www.hillside.com)

1183 Monroe Avenue, Rochester NY 14620

585-256-7500

Serving: NYS including WNY

**Spectrum Human Services - Crisis and Re-Stabilization Emergency Services**

[www.shswny.com](http://www.shswny.com)

1280 Main Street, Buffalo NY 14209

716-539-5500

Serving: Erie County

**Trauma Response Services - Crisis Services**

[www.crisisservices.org](http://www.crisisservices.org)

2969 Main Street, Buffalo NY 14214

716-834-3131

Serving: Erie County

**National Emergency Services/Hotlines**

**National AIDS Hotline**

[www.cdc.gov/hiv](file:///%5C%5CSPHHP-NT2.ot.buffalo.edu%5CPHHPPUBLIC%5CCHHB%5CHomish%20Military%20Grant%5CParticipant%20Materials%5C2015%2012%5Cwww.cdc.gov%5Chiv)
800-CDC-INFO (800-232-4636)
TTY: 1-888-232-6348
Hours: 24 hours a day, 7 days a week
In English, en Español

**Perceptions for People with Disabilities**

[www.perceptions4people.org](file:///%5C%5CSPHHP-NT2.ot.buffalo.edu%5CPHHPPUBLIC%5CCHHB%5CHomish%20Military%20Grant%5CParticipant%20Materials%5C2015%2012%5Cwww.perceptions4people.org)
212-860-3731

**National Domestic Violence Hotline**

[www.thehotline.org](file:///%5C%5CSPHHP-NT2.ot.buffalo.edu%5CPHHPPUBLIC%5CCHHB%5CHomish%20Military%20Grant%5CParticipant%20Materials%5C2015%2012%5Cwww.thehotline.org)

800-799-7233
TTY: 1-800-787-3224
Hours: 24 hours a day, 7 days a week

**Mental Health America**

https://www.mhanational.org
800-969-NMHA (6642)

**CDC Sexually Transmitted Diseases (STD)**  – Provides anonymous, confidential information on sexually transmitted diseases (STDs) and how to prevent them. Also, provides referrals to clinical and other services.

[www.cdc.gov/std/](http://www.cdc.gov/std/)800- 232-4636 (in English)
TTY: 1-888-232-6348
Hours: 24 hours a day, 7 days a week

**Rape Abuse and Incest National Network**

[www.rainn.org](file:///%5C%5CSPHHP-NT2.ot.buffalo.edu%5CPHHPPUBLIC%5CCHHB%5CHomish%20Military%20Grant%5CParticipant%20Materials%5C2015%2012%5Cwww.rainn.org)800-656-HOPE (4673)
Hours: 24 hours a day, 7 days a week

[**SAMHSA - Substance Abuse**](http://mentalhealth.samhsa.gov/_scripts/redirect.asp?ID=5612) **and Mental Health Services Administration**

[www.samhsa.gov](file:///%5C%5CSPHHP-NT2.ot.buffalo.edu%5CPHHPPUBLIC%5CCHHB%5CHomish%20Military%20Grant%5CParticipant%20Materials%5C2015%2012%5Cwww.samhsa.gov)800-662-HELP (4357)

**Su Familia** (the national Hispanic family helpline)
https://communityconnectionssjc.org/programs/details/national\_alliance\_for\_hispanic\_health\_su\_familia\_national\_hispanic\_family\_helpline/

866-783-2645

Hours: 9 am – 6 pm, Eastern Standard Time (Monday – Friday)

**Support Groups / Self-Help**

[**AL ANON**](http://www.al-anon.alateen.org/) **(and ALATEEN for younger members)** – A worldwide organization offering a self-help recovery program for families and friends of alcoholics whether or not the alcoholic seeks help or even recognizes the existence of a drinking problem.

[www.al-anon.org](file:///%5C%5CSPHHP-NT2.ot.buffalo.edu%5CPHHPPUBLIC%5CCHHB%5CHomish%20Military%20Grant%5CParticipant%20Materials%5C2015%2012%5Cwww.al-anon.org)888-4AL-ANON (888-425-2666), in Canada and the USA
Hours: 8:00 am to 6:00 pm, Eastern Standard Time (Monday through Friday)

**Alcoholics Anonymous**

[www.aa.org](file:///%5C%5CSPHHP-NT2.ot.buffalo.edu%5CPHHPPUBLIC%5CCHHB%5CHomish%20Military%20Grant%5CParticipant%20Materials%5C2015%2012%5Cwww.aa.org)

212-870-3400 (National referral line)

**Narcotics Anonymous**

[www.na.org](file:///%5C%5CSPHHP-NT2.ot.buffalo.edu%5CPHHPPUBLIC%5CCHHB%5CHomish%20Military%20Grant%5CParticipant%20Materials%5C2015%2012%5Cwww.na.org)

818-773-9999
Hours: 8:00 am to 5:00 pm, Pacific Standard Time (Monday through Friday)

**Children and Family Helplines**

**CHILDHELP USA®** – National Child Abuse Hotline; Provides multilingual crisis intervention and professional counseling on child abuse and domestic violence issues. Gives referrals to local agencies offering counseling and other services related to child abuse, adult survivor issues, and domestic violence. Provides literature on child abuse in English and Spanish.

[www.childhelp-usa.org](file:///%5C%5CSPHHP-NT2.ot.buffalo.edu%5CPHHPPUBLIC%5CCHHB%5CHomish%20Military%20Grant%5CParticipant%20Materials%5C2015%2012%5Cwww.childhelp-usa.org)
800-4-A-CHILD (1-800-422-4453)

**Children and Adults with Attention Deficit Disorders/Hyperactivity Disorder (CHADD)**

[www.chadd.org](http://mentalhealth.samhsa.gov/_scripts/redirect.asp?ID=189)
800-233-4050
Hours: 8:00 am to 5:30 pm (Monday through Friday)
Spanish-speaking operators available

**National Runaway Safeline** – Crisis line for youth, teens, and families. Locally based referrals throughout the United States. Help for youth and parents regarding drugs, abuse, homelessness, runaway children, and message relays.

[www.1800RUNAWAY.org](file:///%5C%5CSPHHP-NT2.ot.buffalo.edu%5CPHHPPUBLIC%5CCHHB%5CHomish%20Military%20Grant%5CParticipant%20Materials%5C2015%2012%5Cwww.1800RUNAWAY.org)
800-786-2929 (formerly known as National Runaway Switchboard)

**Boys Town National Hotline**

[www.boystown.org](file:///%5C%5CSPHHP-NT2.ot.buffalo.edu%5CPHHPPUBLIC%5CCHHB%5CHomish%20Military%20Grant%5CParticipant%20Materials%5C2015%2012%5Cwww.boystown.org)
800-448-3000
800-448-1833 (TDD)
Spanish-speaking operators available; TDD capability

**National Adoption Center**

[www.adopt.org](http://mentalhealth.samhsa.gov/_scripts/redirect.asp?ID=5819)
215-735-9988
Hours: 9:00 am to 5:00 pm

**National Coalition Against Domestic Violence**

[http://www.ncadv.org](http://mentalhealth.samhsa.gov/_scripts/redirect.asp?ID=1583)
800-799-SAVE (7233)

TTY: 800-787-3224
Spanish-speaking operators available